

KEESLER HOSPITAL CLINICS, SERVICES (N-Z)

Nephrology Clinic located on the hospital's second floor next to the Intensive Care Unit. The clinic staff sees patients by referral only. Services include general nephrology, anemia management, hypertension management and dialysis. Dialysis services are now available. Hours of operation are 7 a.m.-5 p.m. Monday-Friday, closed on non-training Fridays, weekends and holidays (exceptions for dialysis treatment). The front desk number is 376-5529.

Neurology Clinic Located on the first floor (1F103) in the Medical Specialties Clinics. The staff currently consists of two neurologist providing service for patients 18 years of age and older. Patients are seen on referral basis only for Parkinson's disease, epilepsy and seizures, multiple sclerosis, dementia, stroke, weakness, neuropathy, myasthenia gravis, movement disorders, memory difficulties, headaches, low back and neck pain, radiculopathy and numbness. All other referrals must be approved by the chief of neurology before being provided an appointment. The clinic offers nerve conduction studies (NCV)/electromyographies (EMG), electroencephalography (EEG), trigger point and Botox injections. An inpatient service is not available; however, a provider is available for consult from admitting service for inpatients. Hours of operation are 7 a.m.-5 p.m. Monday-Thursday and 7 a.m.-4 p.m. on up Fridays, closed on non-training Fridays, weekends and holidays. The clinic phone number is 376-3791. Hours of operation:

7 a.m.-5 p.m. Monday-Thursday,

7 a.m.-4 p.m. training Friday (closed on on-training Fridays)

Nutrition Clinic Located on the ground floor (GB101) of the hospital, the clinic sees all eligible beneficiaries with a referral. Services provided include individual and group nutrition counseling. Hours of Operation: 7 a.m.-4 p.m. Monday-Friday. Call 376-5065 for more information.

Occupational Therapy: Located in Arnold Medical Annex (behind Meadows Drive tennis courts). They currently are seeing active duty only for the following: evaluations for upper extremity dysfunction (elbow and hand only at this time); post-operative hand surgery rehab; upper extremity post-fracture rehab for ROM and strength deficits; education/treatment of cumulative trauma/repetitive motion disorders of the hand and elbow; and education on computer workstation ergonomics. All NEW referrals will be scheduled through the hospital Referral Management Office at (228) 376-0490. Hours of operation: 7 a.m.-5 p.m. Monday-Thursday and 7 a.m.-4 p.m. training Fridays

Ophthalmology Clinic: Located on the hospital ground floor, near the clinic entrance. TRICARE Prime patients needing to be seen in the Ophthalmology Clinic should request a consult from their primary care provider. TRICARE will then book an appointment and you will be contacted. Most services will be offered at Keesler, but some services may be referred to a TRICARE provider in the community. Some common services available include:

Medical: Full eye exams for glaucoma, macular degeneration, cataracts, diabetes or other eye diseases/disorders. See your preferred optometrist for a standard eye examination for eyeglasses or contacts.

Surgical: Repair of eyelid/lacrimal trauma, eye plastics procedures, cataract surgery, glaucoma surgery, corneal surgery and laser surgery for retinal disease.

Optometry Clinic Located on the hospital ground floor, near the clinic entrance. The clinic offers routine eye care to active-duty military and TRICARE prime enrollees. Appointments can be made by calling the central appointment line at 1-800-700-8603 or TRICARE Online. The hours of operation are 7 a.m.-5 p.m. Monday-Thursday, 7 a.m.-4 p.m. on training Fridays and closed on non-training Fridays. Optometrist's include Capt. (Dr.) Ronny Bowman, Capt. (Dr.) Lezlie Jones and a contract optometrist. The number for the Optometry clinic is 376-0449.

Oral and Maxillofacial Surgery Located on the hospital's first floor (1B100). Oral and maxillofacial surgery is the specialty of dentistry which includes diagnosis, surgical and adjunctive treatment of disease, injuries and defects involving both the functional and aesthetic aspects of the hard and soft tissue of the oral and maxillofacial areas. Referral is required and care for non-active duty beneficiaries is on a space-available basis. Their telephone number is 376-0610. Hours of operation: 7-11 a.m. and 1-5 p.m., Monday-Friday.

Orthopedic Clinic Located on the first floor (room 1B300). The clinic provides services on a referral-only basis. New referrals may be scheduled by calling the appointment line at 1-800-700-8603. Care provided by the four board-certified orthopaedic surgeons includes: basic musculoskeletal evaluation; arthroscopic procedures of the knee, shoulder, ankle, elbow, and wrist; computer-assisted total joint reconstruction of the knee, shoulder and hip; treatment of fractures of the extremities; nerve entrapment release; excisional biopsies, and tendon repair. The clinic has limited care for pediatric orthopedics and does not treat spinal conditions. The hours of operation are 7 a.m.-5 p.m. Monday-Thursday, 7 a.m.-4 p.m. Fridays. The number for the Orthopedic clinic is (228) 376-0429.

Patient registration, Located on the first floor in room 1A222. Hours of operation are 7 a.m. - 5 p.m. Monday-Thursday and from 7 a.m. - 4 p.m. on Friday. 376-4742/3

Pediatric Clinic: Located on the ground floor (GF300), down the corridor to the left, rear of the escalators. The clinic provides scheduled acute, chronic and preventive medical care for children (ages birth to 17 years of age). All appointments are booked through the TRICARE appointment line, 1-800-700-8603, or TRICARE Online at www.tricareonline.com. Clinic hours are Monday-Thursday 7 a.m.-5 p.m. and Fridays 7 a.m.-4 p.m. We're closed the second Thursday of each month at noon for readiness training as well as all federal holidays and AETC family days.

Walk-in hours for throat cultures/wart treatments are 7:45-10:30 a.m. and 1:30-3:30 p.m. Monday-Thursday and 7:45-10:30 a.m. and 12:45-2:30 p.m. Friday. Patients will be screened, cultured and notified if positive. They will NOT see a provider. Wart removal will need an initial appointment before a walk-in can be done.

For any other issues, parents may leave a telephone consult through the appointment line (1-800-700-8603) and a staff member will return their call within 72 hours.

Pharmacy
Filling prescriptions

The Main Outpatient Pharmacy, located on the Keesler Hospital ground floor, just inside the outpatient clinic entrance, provides service of new prescriptions issued from 81st Medical Group clinics. Hours of operation are 7:30 a.m.-5:30 p.m. Monday-Friday. Closed on weekends, holidays and command-directed family days.

The Satellite Pharmacy is located at the west end of the BX/Commissary mall. Hours of operation are 8 a.m.-5 p.m. Monday-Friday. Closed on weekends, federal holidays and command-directed family days. This pharmacy will fill new prescriptions from off base for authorized beneficiaries, for medications listed on the 81st MDG Formulary. Copies of the formulary are available on request at the pharmacy, or can be obtained at the website:

<http://www.keesler.af.mil/units/81stmedicalgroupresidencyprogram.asp> Click on Formulary on the left of the page.

Refills of prescriptions originally filled at Keesler should be requested by calling the automated call-in refill system at (228) 376-1000 unless otherwise directed on your prescription label. Refills may be picked up at the Satellite Pharmacy from 8 a.m.-5 p.m. Monday-Friday or at the Satellite's drive-up window which is open until 5:30 p.m. on weekdays and from 8 a.m.-2 p.m. on Saturdays for pickup only.

Transferring a prescription from another pharmacy: A refill of a non-controlled prescription medication originally filled at another pharmacy, military or civilian, may be accomplished if you bring in the bottle from the other pharmacy with a current prescription label. The label must show at least one refill remaining and be less than one year from the original fill date. Please allow 1-3 duty days for transfers to be completed. Controlled medications may be transferred one time from one military pharmacy to another military pharmacy. Controlled medication **cannot** be transferred to or from civilian pharmacies per Mississippi state law.

Questions about medications: The pharmacy has 24/7 medication information through the AudioCare RXInfo function. This system gives you specific information about your prescription. You can reach the AudioCare RXInfo by dialing (228) 376-1000. A pharmacist can also be reached during normal duty hours by calling (228) 376-4955 or (228) 377-9791.

Renewing prescriptions when there are no more refills: You will need to contact your Primary Care Manager (PCM) team or civilian provider to have your prescription renewed.

Filling prescriptions that are not available from the Keesler Pharmacy: TRICARE provides you two options: The TRICARE Mail Order Pharmacy and a network of retail pharmacies.

The TRICARE Mail Order Pharmacy (TMOP) is the most economical choice. Usually there are no Co-payments for generic TMOP prescriptions and non-formulary and brand name medications are up to 66 percent less than in the TRICARE pharmacy network. TMOP can fill up to a 90-day supply of medications, has more medications available and delivers prescriptions directly to your mailing address within 14 days. TMOP is especially useful for obtaining

routinely-used maintenance medications. TMOP transactions can be completed by toll free phone or FAX, U.S. Mail or via the internet. For more information call 1-866-DOD-TMOP (1-866-363-8667) or visit www.express-scripts.com/TRICARE.

TRICARE also maintains a network of local civilian pharmacies that you can use. They may be the most convenient, but are also the most costly for you. This option is best when you cannot wait for the mail to deliver your medications. Ask your local civilian pharmacy if they participate in TRICARE.

There are a few medications that (by law) are not available from any DOD or TRICARE pharmacy.

Physical Therapy: Located in Arnold Medical Annex (behind Meadows Drive tennis courts). PT is currently seeing all active-duty patients and post-operative retirees and dependent patients on a referral basis. PT is also seeing all other retirees and dependent patients on a space-available basis. Patients can be seen for the following diagnoses: musculo-skeletal evaluation; orthopedic rehabilitation (pre-& post-operative); athletic injury management; modalities (cervical/lumbar traction, TENS, ultrasound, IONTOPHORESIS, electrical stimulation, hot/cold packs); muscle testing & rehab training; specialized muscle strengthening; postural correction/awareness; ROM exercises (AROM, AAROM, and PROM); mobilization (spine and extremity joints); and acute/chronic pain management. All **new** referrals are scheduled through the hospital Referral Management Office at (228) 376-0490. Hours of operation: 7 a.m.-4 p.m., Monday 7 a.m.-5 p.m. Tuesday-Thursday and 7 a.m.-3 p.m. Friday PT front desk number is 376-0446.

Public Health Located on the hospital's ground floor in room GG400. Public Health conducts preventive medicine and communicable disease control, occupational health, food safety, deployment medicine and disaster response programs. They are responsible for educating and ensuring immunity from communicable disease for all active duty and 49,000 beneficiaries, while directing and conducting epidemiological investigations of communicable diseases and food-borne disease outbreaks and make recommendations. Nurse practitioner Krista Lippold is available for deployment health assessments. Hours of operation: 7 a.m.-5 p.m. Monday-Thursday, 7 a.m.- 4 p.m. Friday. Front desk: 376-3163.

Pulmonary Disease Clinic located in the Medical Specialties Clinic (1F100) on the first floor and a referral from the PCM is required to obtain provider care. Cardiopulmonary hours: 7 a.m.-5 p.m. Monday-Thursday and 7 a.m.-4 p.m. Friday

Radiology: Located on the hospital's first floor in room 1C200. Radiology provides routine radiographs, CTs (computerized tomography), mammograms, ultrasounds, MRI (magnetic resonance imaging), Nuclear Medicine and Bone Mineral Density tests for Tricare Prime beneficiaries. Hours of operation: 7 a.m. - 5 p.m. Monday-Thursday and 7 a.m. - 4 p.m. Friday for routine radiographs. Radiology also provides 24-hour coverage through Emergency Services as well as emergency coverage for the specialty areas after hours. The front desk numbers are 376-0481/0482.

The radiology flight provides patients copies of their diagnostic imaging (DI) (these include CT, Ultrasound, MRI and other regular radiograph) exams via CD Rom. Patients can receive a CD by requesting it in person at radiology front desk. Radiology

staff will require the patient to present their ID card. Reports for radiology exams are obtained through the medical records department.

Radiation Oncology: Located in the Radiation Oncology building opposite the Emergency Department, the Radiation Oncology Department provides state-of-the-art cancer therapy services for more than 350 patients per year. We currently offer a full range of external beam radiation therapy options including three-dimensional conformal therapy, intensity modulated radiation therapy (IMRT), image guided radiation therapy (IGRT), and RapidArc therapy. We will soon be able to perform stereotactic radiosurgery, low-dose rate brachytherapy and high-dose rate brachytherapy. Having invested heavily in the latest computer technology, therapies are now safer than ever with advanced tumor targeting which spares normal tissue. Hours of operation: 7 a.m.- 5 p.m. Monday-Thursday and 7 a.m.- 4 p.m. Friday. Front desk number is 376-3400.

Referral Management Center, located in Room 1A-230. 7:30 a.m.-5 p.m. Monday-Thursday; 7:30 a.m.-4 p.m. Fridays. Closed at noon on the second Thursday of each month for training. 376-0490 **Off-base referrals:** At Keesler AFB, Prime enrollees obtain referrals from their PCM. When you get a referral from your PCM, please go to the Referral Management Center in Room 1A-230 before departing the hospital. They will assist you in booking an appointment or provide necessary information to obtain care in the network. If you need to contact the Referral Management Center you can do so at 376-0490. You can also contact Humana about the status of a network referral at 1-800-444-5445.

Refractive Surgery/Laser Vision Correction: The Keesler Warfighter Refractive Surgery Center is located on the ground floor, collocated with optometry and ophthalmology. Services are available to active duty only. If interested in refractive surgery, please call (228) 376-5735/376-0567 (commercial) or DSN: 591-5735/591-0567. Information will be emailed to you.

Rheumatology Located on the first floor in the Medical Specialties Clinic in room 1F151. Currently treating all active duty military and TRICARE Prime beneficiaries with autoimmune diseases and rheumatoid arthritis. Treatment in the Rheumatology Clinic is initiated only after primary care manager or subspecialist referral. Patient care hours are from 7 a.m.-5 p.m. Monday-Thursday and 7a.m -4p.m. on training Fridays.

Sleep Disorders Lab The Sleep Lab is located at the VA Gulf Coast Veterans Health Care System medical center in Biloxi. It performs studies as part of a sharing agreement. It consists of six beds. Patients require a referral from their PCM to get an appointment.

Special Needs Identification Program (formerly known as Exceptional Family Member Program) Overseas clearances and facility determination inquiries are available in the Keesler Hospital, room 1A-200. See Ms. Melba Harris, 376-5605; DSN 591-5605.

Student Health Clinic Located in Bldg. 7310, the entrance is in the breezeway next to the Levitow Training Support Facility. All technical training students NOT on flying status (prior and non-prior service), TDY students/personnel and personnel deployed to Keesler AFB are seen in the SHC for all their urgent, acute and routine primary care needs. An appointment may be booked by calling the appointment line at 1-800-700-8603 or by calling the clinic directly. For any questions, the clinic may be reached at

376-0324/0325. Clinic hours: 7a.m.-4:30 p.m. Monday-Thursday; 7 a.m.-3:30 p.m. training Fridays; and 7 a.m.-2:30 p.m. non-training Fridays. Walk-in “sick-call” (acute illness present for three days or less) is: 7-10 a.m. and 1-3 p.m. Monday-Thursday; 7-10 a.m. and 2-3 p.m. training Fridays; and 7-9 a.m. and 1-2 p.m. non-training Fridays. The SHC is closed on holidays and weekends.

Travel Medicine Clinic Located in the Allergy Clinic on the hospital’s ground floor (nearest the Emergency Department entrance). Those planning to travel outside of the U.S for business or pleasure are encouraged to visit the clinic for counseling, immunizations and prophylactic medications. With pediatric and adult infectious diseases services available, coordinated appointments for entire families may be arranged – ample advance notice is appreciated. Travel Medicine Clinic is usually held Thursday mornings, but appointments at alternate times may be available. Patients are asked to bring their immunization records and detailed itinerary. Call 228-376-3550 for an appointment.

TRICARE Phone Number 1-800-444-5445. For TRICARE-related questions, please feel free to also contact the Keesler Health Benefits Advisors at: 376-4752 /-4737 (DSN: 591) or the TRICARE Office at 376-3101/-4728 (DSN: 591).

Urology Clinic: Located on the first floor, room 1G400. Two urologists are on staff and are currently seeing all military beneficiaries. We offer the full spectrum of urologic care to include the medical and surgical treatment of urologic cancers, urinary incontinence, BPH, kidney stones, erectile dysfunction, infertility and pediatric urologic conditions. All new patients require a referral. Established patients may schedule appointments by calling (228) 376-0456. Hours are 7 a.m.-5 p.m. Monday-Thursday and 7 a.m.-4 p.m. training Friday’s.

Vascular Surgery: Located on the hospital’s first floor in the Medical Specialties area (1F100). There is currently one vascular surgeon assigned to the Vascular Surgery Clinic, providing full-time surgical coverage and a broad range of inpatient and outpatient procedures including open and endovascular approaches. The clinic accepts all referrals. Patient care hours are 8 a.m.-4 p.m. Monday-Friday (except non-training Fridays). The phone number is (228) 376-5280.

Women’s Health Services Clinic (OB/GYN): Located on the hospital ground floor, down the corridor to the left, rear of the escalators and past the Pediatric Clinic. The clinic provides routine and specialty women’s health care to active duty, dependents and Prime enrollees. Other patients are seen on a space-available basis. Available gynecological services include general gynecology problems, annual exams (pelvic exams +/- pap smears) and follow-up, pre- and post-operative surgical evaluations and treatments. Gynecological surgical procedures offered include tubal ligation, laparoscopy, hysterectomy, urinary incontinence and prolapse surgery, and basic infertility care. Obstetrical services include care for all routine and high-risk pregnant patients with a maternal-fetal medicine specialist on staff. Our Family Birthing Center includes eight state-of-the art LDRP (Labor, Delivery, Recovery, Postpartum) rooms, completed in January 2007.. Operating hours: 7 a.m.-5 p.m. Monday-Thursday: 7 a.m.-4 p.m. Friday, including non-training Friday. Patients may call (228) 376-0433 with questions or to arrange for follow-up. Appointments may also be made through the TRICARE appointment line, 1-800-700-8603. Initial appointments for gynecology problems require a consult from the primary care manager.

Women's Health Services Clinic (WHSC):

(Current as of June 2012)